

#### IS SOCIAL MEDIA HARMING MENTAL HEALTH?

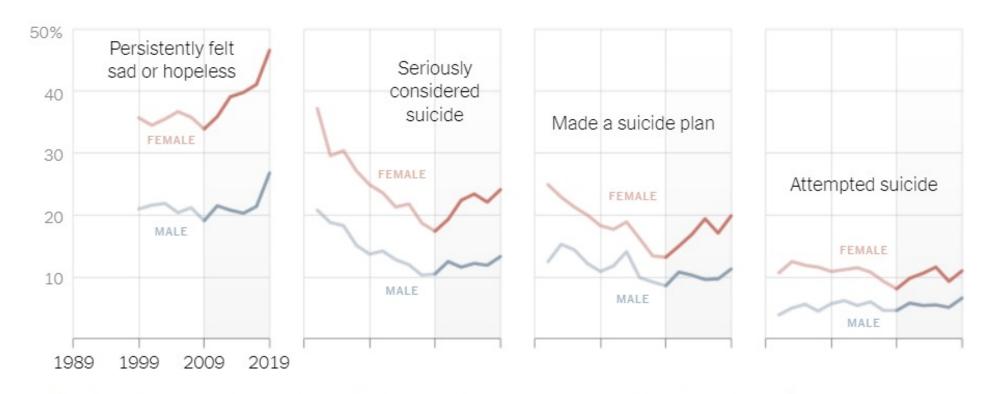
Kristina Lerman

USC Information Sciences Institute
lerman@isi.edu



# A steep rise in mental health problems among adolescents, particularly girls



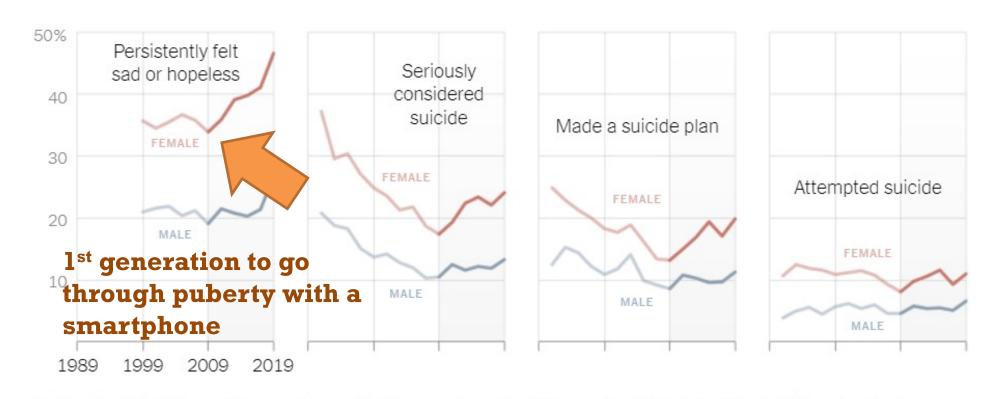


By The New York Times | Source: Centers for Disease Control and Prevention High School Youth Risk Behavior Survey



# A steep rise in mental health problems among adolescents, particularly girls





By The New York Times | Source: Centers for Disease Control and Prevention High School Youth Risk Behavior Survey



### Why is technology so uniquely harmful to mental health? – the dark triad



Polarization, Emotions, Harassment, Hate speech

Lack of safety

Social contagion

Negative social comparisons

Psychological contagion,
Psychogenic illness,
Peer pressure,
Emotion regulation,

Social networks, Influencers, Algorithms



## Structure of social networks amplifies negative social comparisons



"On social media everyone seems like they are far better than me, which is stressful and makes me feel behind, unwanted and stupid."

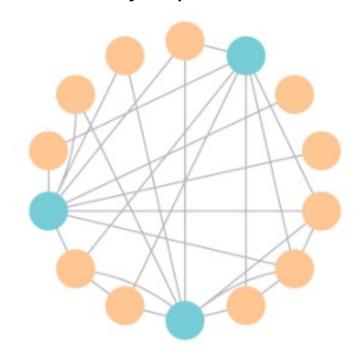
- teen girl

"I scroll through my Instagram and see models with **perfect bodies** and I feel **horrible about myself**."

- teen girl

- Social comparison helps establish status within groups, helps groups coordinate, etc.
- Friendship paradox distorts social comparisons: A rare attribute in a social network ("perfect body") is overrepresented within many social circles, feeding negative social comparisons.
- Influencers have an outsize and toxic effect

Blue is rare, yet all yellow nodes have majority of blue friends



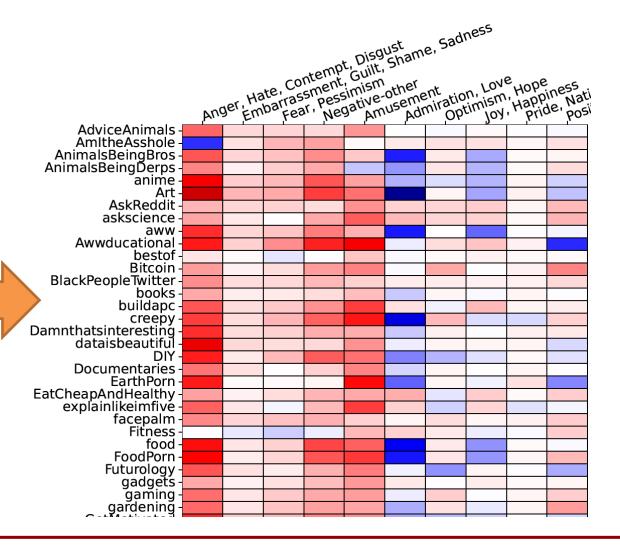
[Lerman, Wu & Yan (2016) The "Majority Illusion" in Social Networks, in *Plos One.*]



#### Lack of safety: Polarization harms emotions



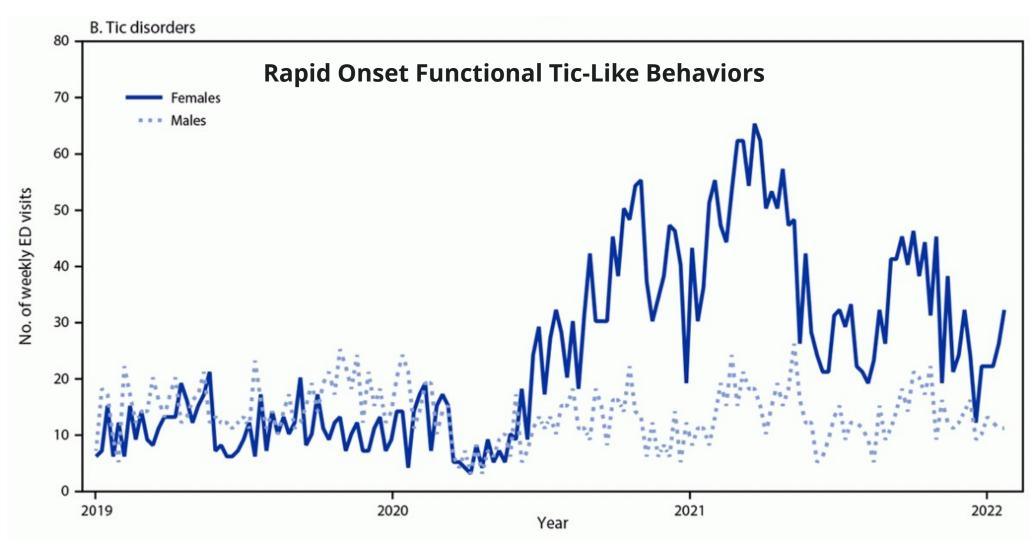
- Online interactions are often negative
- Polarization feeds negative emotions and reduces positive emotions
- Our study of over 90 Reddit communities shows that controversial comments shift the emotional tone of discussions
  - Increase negative emotions
  - Decrease positive emotions





## Psychological contagion: Stressors spread online on a massive scale

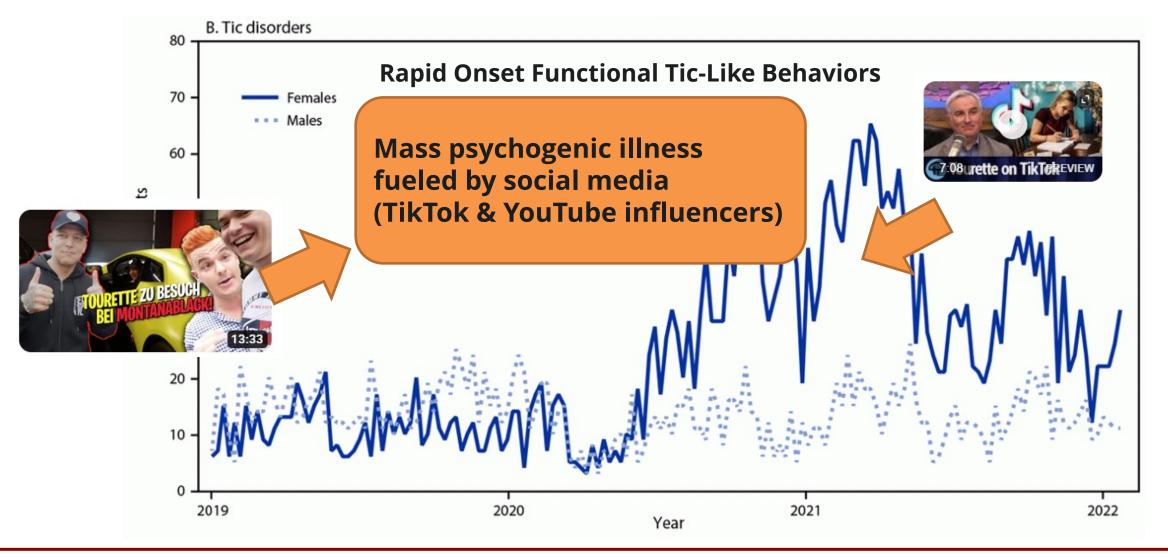






### Psychological contagion: Stressors spread online on a massive scale







#### Technology for human flourishing



- Develop AI tools to analyze social, language & biobehavioral data to understand human emotions, facilitate emotion regulation, promote wellbeing and resilience.
- Develop AI tools to strengthen online communities by facilitating healthy discourse, reducing toxicity and negative emotions, and promoting positive social interactions
- Develop AI tools to analyze social media data in real-time and at scale to monitor the integrity of global information eco-systems, polarization in online conversations, detect misinformation and malicious manipulation

