Modeling the Performance of HTTP Over Several Transport Protocols

John Heidemann, Member, IEEE, Katia Obraczka, and Joe Touch, Member, IEEE

Abstract—This paper considers the interaction of HTTP with several transport protocols, including TCP, Transaction TCP, a UDP-based request-response protocol, and HTTP with persistent TCP connections. We present an analytic model for each of these protocols and use that model to evaluate network overhead carrying HTTP traffic across a variety of network characteristics. This model includes an analysis of the transient effects of TCP slowstart. We validate this model by comparing it to network packet traces measured with two protocols (HTTP and persistent HTTP) over local and wide-area networks. We show that the model is accurate within 5% of measured performance for wide-area networks, but can underestimate latency when the bandwidth is high and delay is low. We use the model to compare the connectionsetup costs of these protocols, bounding the possible performance improvement. We evaluate these costs for a range of network characteristics, finding that setup optimizations are relatively unimportant for current modem, ISDN, and LAN users but can provide moderate to substantial performance improvement over high-speed WAN's. We also use the model to predict performance over future network characteristics.

Index Terms—Computer protocol performance, HTTP, internetworking, TCP.

I. INTRODUCTION

THE World Wide Web [1] has rapidly become one of the most popular Internet services [2]. The popularity of the web has resulted in a corresponding popularity for HTTP, the standard Hyper-Text Transport Protocol [3], [4]. HTTP is layered over TCP.

The strengths of TCP are well known. TCP is a well-understood protocol with carefully tuned flow control and congestion avoidance algorithms [5]. These characteristics make TCP an excellent protocol for bulk data transport in congested networks.

Web traffic is not ideally matched to TCP, however. In practice, web access is request–response oriented with bursts of numerous requests and small, unidirectional responses. Retrieval of a complete web page requires separate requests for text and each embedded image, thus making traffic inherently bursty. Responses are small to keep transmission times down; several studies have documented typical response size as less than 1 kB [6], 6 kB [7], or 21 kB [8]. Finally, web users often

Manuscript received November 21, 1996; revised June 6, 1997; approved by IEEE/ACM Transactions on Networking Editor L. Peterson. This work was supported by the Defense Advanced Research Projects Agency (DARPA) under FBI Contracts J-FBI-95-185, entitled "Cities Online," and J-FBI-95-204, "Global Operating Systems Technologies." The views and conclusions contained in this paper are those of the authors and should not be interpreted as necessarily representing the official policies, either expressed or implied, of the Department of the Army, DARPA, or the U.S. Government.

The authors are with the Information Sciences Institute, University of Southern California, Marina del Rey, CA 90292-6695 USA (e-mail: johnh@isi.edu; katia@isi.edu; touch@isi.edu).

Publisher Item Identifier S 1063-6692(97)07264-6.

bounce rapidly from site to site, as verified by both client [6] and server side traces [8].

Unfortunately, TCP is poorly suited to frequent, short, request-response-style traffic. Frequent connection setup and tear-down costs burden servers with many connections left in TIME_WAIT state [9], [10]. Short connections can interact poorly with TCP's slow-start algorithm for congestion avoidance [10]. Finally, TCP's initial three-way handshake adds latency to each transaction [10].

These mismatches between the needs of HTTP and the services provided by TCP contribute to increased latency for most web users. Fundamentally, TCP is optimized for large-scale bulk data transport, while HTTP often needs a light-weight, request-response protocol. Other request-response-style services, including transfer of short e-mail messages or files and RPC protocols, would also benefit from protocol improvements.

Prior work in this field (reviewed in the next section) has identified and proposed solutions to each of these problems. This paper builds upon that work in several ways. First, we present analytic models for HTTP traffic over several transport protocols. These models allow us to compare current and future protocols in a common framework. We can also predict protocol performance on proposed networks. We validate our models by comparing them to measurements from an actual system. Finally, we use the insight provided by the models to reflect on the needs of protocols for HTTP traffic.

This paper makes several contributions to the field. First, we provide a detailed examination of the transient effects of TCP connection start-up. We show that the start-up behavior of TCP's slow-start algorithm depends on the acknowledgment policy of the receiver and that this fact often results in the congestion window opening significantly slower than has often been described. These effects are particularly important for HTTP (and similar short, request-response protocols) where transient effects often dominate performance. Second, we provide an analytic model for web transport over several protocols and use this model to compare these protocols and to validate the experimental results of prior researchers, Third, we apply our model to predict protocol performance in a broad range of network characteristics including future networks characteristics. Finally, we apply these predictions to evaluate the performance of recent HTTP enhancements. We find that while recent enhancements such as persistent HTTP are effective with high-bandwidth network characteristics, they offer much more modest gains in the medium- and low-

¹For example, from the 1995-1996 Boston University survey [6], we can deduce that an upper bound on the mean number of unique URL's read from each site is 15.5. The NCSA server-side traces suggest that clients read a mean of 2.92 text pages at their site per-browsing session.

bandwidth network characteristics common to most Internet users today.

II. RELATED WORK

This section summarizes previous and current work in the areas of HTTP performance evaluation as well as transport protocols that have been proposed as alternatives to TCP.

A simplified version of the HTTP over TCP and caching TCP models of this paper is under development [11]. That paper focuses on comparison of HTTP with and without persistent connections; this paper more accurately models slow-start and workloads and analyzes additional protocols in more detail.

A. Persistent-Connection HTTP

Padmanabhan and Mogul conducted experiments to quantify the cost of using TCP as HTTP's transport mechanism [10]. Their examination of a typical HTTP request-response demonstrated throughputs for short responses as small as 10% of the throughput obtainable by bulk data transfers under similar network conditions. They attribute these costs to TCP's connection setup and slow-start mechanisms.

To amortize TCP's connection overhead over multiple HTTP interactions, Padmanabhan and Mogul propose a "persistent-connection" HTTP, or P-HTTP, a variant of HTTP that uses one TCP connection to carry multiple HTTP requests [10]. Mogul also investigates trace-driven simulations of HTTP and P-HTTP, demonstrating that P-HTTP can avoid these setup costs and achieve significantly better performance than HTTP when there is temporal locality in web accesses [12]. By requiring fewer TCP connections than HTTP, P-HTTP also conserves server and network resources.

Padmanabhan and Mogul's results have been corroborated by Spero in an unpublished study [13]. A version of P-HTTP is part of the specification of HTTP/1.1 [4].

Both Padmanabhan and Mogul's and Spero's analyzes of HTTP overhead were founded on measurements between relatively well-connected Internet hosts (bandwidth about 1 Mb/s, roundtrip time 70 ms). We show that our analytic model of performance allows us to extend these results to other networks. We validate their results for well-connected hosts; in such cases, P-HTTP will improve performance. We also show that when either bandwidth or delay degrade (perhaps due to wide-area congestion, bottleneck links such as a modem or ISDN, or colocation of hosts), then P-HTTP performance improvements are much more modest.

A recent technical note has suggested that use of pipelining is important to get good performance from the HTTP/1.1 implementation of P-HTTP [14]. Pipelining reduces the number of packets transmitted and supports request independence (as discussed in Section IV-A). We discuss the performance implications of HTTP/1.1 with pipelining in Section V-E.

B. Transaction TCP

Transaction TCP, or T/TCP [9], [15], was proposed to bridge the gap between the services provided by UDP and TCP for request-response applications.² T/TCP improves TCP performance by caching per-host information sufficient to

²A T/TCP "transaction" is a request-response exchange, not a databasestyle transaction. bypass the TCP's three-way handshake and avoid slow start.³ T/TCP also shortens TCP's TIME_WAIT period from 240 to 12 s, reducing the duration that per-connection state is retained.

Stevens compares the time to complete a client-server transaction using TCP, UDP, and T/TCP for different sizes of the request and reply over Pentium-based hardware on a 10 Mb/s Ethernet [16]. As expected, the UDP-based client-server yields the smallest latency (11–81 ms, depending on packet size), and the TCP-based interaction takes the longest to complete (36–105 ms). In Stevens' experiments, T/TCP is about 5 ms more expensive than UDP for a given packet size (and, therefore, 55%–18% faster than TCP).

We extend Steven's results by modeling HTTP traffic over T/TCP. We also show that, with respect to connection establishment costs, HTTP traffic over T/TCP and persistent-connection TCP (P-HTTP over TCP) behave identically.

C. UDP-Based Request-Response Protocols

The Asynchronous Reliable Delivery Protocol (ARDP) is one example of a reliable message passing protocol built atop UDP for request-response-style interactions between a client and a server. ARDP was proposed and implemented as the transport mechanism for the Prospero information discovery tool [17].

ARDP's main design goal is to provide a reliable yet lightweight communication mechanism to transport requests and responses between clients and servers. The current version of ARDP (in development) borrows TCP-style flow-control, congestion-avoidance, and retransmission algorithms. ARDP avoids TCP's three-way handshake, instead randomly selecting connection identifiers. This approach trades connection setup overhead for a chance of accidental (or intentional) connection identifier reuse.

We will show that although avoiding the three-way handshake is helpful, caching congestion-control information is important for optimal performance.

III. NETWORK AND TRAFFIC MODEL

To understand the performance of HTTP over different transport protocols, we must characterize the network and the traffic we expect to send. We consider each of these in turn.

A. Network Model

Fig. 1 shows the beginning of a typical TCP packet exchange. Several parameters are needed to characterize this exchange; we list these in Table I.

The first three parameters listed in Table I—roundtrip time, bandwidth, and maximum segment size⁵—are all properties of a given network path (although observed roundtrip time and bandwidth may change due to variations in network and server load). The remaining two parameters can be derived from the others. Segment-transmission time (the time it takes to send the largest possible packet) is directly related to bandwidth

³While the functional specifications for T/TCP suggest that congestion window be cached, the reference implementation (at ftp://ftp.isi.edu/pub/braden/TTCP.tar.Z) does not cache this value.

^{'4} Older versions of ARDP have a fixed window size of 16 1250-byte packets and do not do slow-start.

⁵Our segment sizes already account for link-level headers.

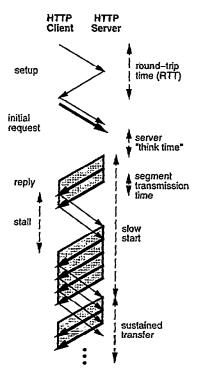


Fig. 1. Packets exchanged in an HTTP over TCP connection not limited by bandwidth. Bold arrows indicate data transfer, while thin arrows show SYNor ACK-only packets.

TABLE I
NETWORK CHARACTERISTICS AFFECTING HTTP PERFORMANCE

rtt	roundtrip time
bw	bandwidth
mss	maximum segment size
stt	segment-transmission time
muws	maximum useful window size

and segment size:

$$stt = \frac{mss}{bw}$$
.

Maximum useful window size is the bandwidth-delay product expressed in an integral number of packets. This final parameter represents the number of segments which must be in flight to keep the network "pipe" full. When the current window size is less than muws, there will be a delay while acknowledgment return to the sender; when window size is at least muws segments, then there will be continuous flow of data. Analytically, muws is

$$muws = \left\lceil \frac{rtt}{stt} \right\rceil.$$

A final network characteristic not considered here is transmission error rate. We discuss the effects of packet loss on our results when we validate our model in Section V-C. The primary goal of this paper is to examine startup effects of transport protocols. A complete discussion of the effects of error on transport performance are beyond the scope of this paper, so for the remainder of this paper we assume error-free transmission.

Having defined these parameters, we can now quantify them for the networks in which we are interested. These values are given in Table II.

Our models will use these parameters to predict performance across a range of networks. Where possible, we have

TABLE II

NETWORK CHARACTERISTICS FOR SEVERAL EXISTING NETWORKS, N-Ethernet,
N-Fast-Internet, and N-Modem are discussed in Section V-E

network	rtt	δw	mss	stt	muws
Ethernet	0.7ms	8.72Mb/s	1460 B	1.28ms	1 pkts
Fast-Ethernet	0.7	100	1460	0.111	7
Slow-Internet	161	0.102	512	38.5	5
Fast-Internet	89	1.02	512	3.85	24
Modem	250	0.0275	512	142	2
ISDN	30	0.122	512	32	1
WAN-Modem	350	0.0275	512	142	3
WAN-ISDN	130	0.122	512	32	5
ADSL	30	6	512	D.651	47
DirecPC	500	1	512	3.91	128
N-Ethernet	0.7	8.72	1460	1.28	1
N-Fast-Internet	80	1.17	1460	9.52	9
N-Modem	150	0.0275	1460	396	1

directly measured these parameters on actual systems. For Ethernet, we use observed bandwidth and latency measured between two Sun SPARC 20/71 hosts connected by a dedicated 10 Mb/s Ethernet. For the Internet, we employ two different values—"fast" and "slow" Internet—which correspond to measured communications speeds between well-connected hosts on the same and different continents, respectively. Actual Internet performance represents a continuum between these points. The fast-Internet case corresponds roughly to characteristics present in Mogul's and Spero's studies [12], [13]. DirecPC also presents measured values from a system with satellite down-link and a modem back-channel [18]. (We assume that the back-channel is not a factor limiting performance.)

For several other networks, we have had to estimate these parameters. Modem and ISDN figures employ measured latencies and theoretical bandwidths. Fast-Ethernet and ADSL use theoretical bandwidths and latencies suggested by similar systems (10 Mb/s Ethernet and ISDN, respectively). We look forward to replacing these estimates with actual measurements as these systems become available.

Finally, only the Slow- and Fast-Internet figures consider wide-area limitations on latency and bandwidth; other cases assume that the client is directly connected to the server by the given networking technology. We can reflect wide-area limitations by adding latency and capping bandwidth to that observed in the Slow- and Fast-Internet cases. For Modem and ISDN, we therefore show WAN version with 100 ms additional latency. For faster technologies (ADSL, DirecPC, Slow- and Fast-Ethernets), bandwidth and latency can be approximated by the Slow- to Fast-Internet cases.

We can already observe that muws is fairly low in many current networks, with the exception of the fast-Internet case. Once the transmission window has opened up past this value, acknowledgments of outstanding packets are returned as fast as packets are transmitted. muws is directly related to protocol overhead; we will show later that when it is small, connection setup optimizations have little to optimize and so provide performance similar to HTTP over TCP.

⁶For the fast-Internet case, we measured communications between darkstar.isi.edu and prep.ai.mit.edu; for the slow case, between darkstar.lsl.edu and ftp.connect.org.uk. These measurements were taken on a Saturday afternoon (7 h west of UTC) on May 11, 1996.

B. Traffic Model

Performance of transport protocols also depends upon the traffic characteristics of HTTP. We consider several potential HTTP workloads.

Small page: Single 5 kB web page. Medium page: Single 25 kB web page. Large page: Single 100 kB web page.

Small cluster: Single 6651 B page with embedded 3883 B and 1866 B images.⁷

Medium cluster: Single 3220 B page with three embedded images, sizes 57613 B, 2344 B, and 14190 B.8

Large cluster: Single 100 kB page with 10 embedded 25 kB images.

Notice that at each change in size (from small to medium to large), the total amount of data exchanged is about five times larger.

Each of the cluster workloads requires multiple HTTP requests, one per page or image. In multirequest exchanges, we assume that all requests are independent. Requests A and B are independent if request B can be initiated before request A has completed. Although a simple client program would sequentially request each item, modern multithreaded browsers initiate multiple parallel image requests as the basic HTML page is received, thus allowing some degree of request independence.

Choice of traffic will influence our protocol evaluation. The small and medium cases are representative of typical web pages today. We consider the large cases representative of what may become common in the future as networks with higher bandwidth become more widely available.

Finally, we also need to model the size of HTTP requests and the time it takes a server to parse and interpret the request (server processing time). To simplify our model, we assume a constant request size of 256 B and zero processing time. A more complex model of request size is not warranted since requests almost always fit in one segment and so performance is dominated by response size. The zero processing-time assumption is clearly incorrect; request-handling overhead depends strongly on server hardware, software, and load. We remove this effect from our computations to focus instead on the network protocol aspects of HTTP instead of server implementation. We reconsider processing time when we validate our model in Section V.

IV. PROTOCOL ANALYSIS

We next examine protocol performance for the networks and traffic patterns we are considering. We examine the interactions between HTTP and several classes of protocols.

TCP: HTTP currently runs over TCP, opening a new connection for each transaction.

Connection caching protocols: To avoid connection setup overheads, P-HTTP and T/TCP cache connections or connection information across multiple requests.

UDP-based request-response protocols: ARDP employs UDP to avoid TCP setup costs.

To examine these protocols against a consistent baseline, we first consider a lower bound on transaction time.

A. Minimum Transmit Times

Logically, the minimum possible transaction time is the one roundtrip time delay inherent in communication, plus the time it takes to send the request and receive the reply, and any time spent at the server:

$$T_{min} = rtt \\ + req_{min} \\ + processing \\ + reply_{min} \\ req_{min} = \frac{req_{size}}{bw} \\ reply_{min} = \frac{reply_{size}}{bw}.$$
 (1)

This equation is straightforward and can be reduced to data size divided by bandwidth. We present it in this detail to illustrate the differences and similarities between different transport protocols.

A series of n independent requests will incur only one roundtrip latency because they are pipelined. The total required time will, therefore, be

$$S_{min} = rtt + \sum_{i=1}^{n} [T_{min}(i) - rtt].$$
 (2)

The assumption of independent requests implies a browser which is multithreaded or which pipelines requests and that the subsequent requests are sent immediately without waiting for the prior response. (In particular, we assume that the second request can be made before the complete results of the first request have returned.) If we were to assume a single-threaded browser making n sequential requests, we would then add an additional $(n-1) \times rtt$ delay to (2), while the client determines and requests the next page. If we assume that no additional requests could be made until the first was completed (as would be the case in a multithreaded browser where all image references are in the last segment of the first page), we would add one additional rtt.

Because of our assumptions about request size and processing time, the primary factor influencing minimal transmission times will be $reply_{min}$. Table III summarizes the minimum possible transmission times for the networks and workloads we consider.

B. Simple Model

We can construct a very simple estimate of when transport protocol overhead will be significant by comparing the ratio of the bandwidth-delay product to the transaction size. In any streaming transport protocol, several roundtrip exchanges are required to reach steady-state performance (assuming networking conditions are not known *a priori*). When the offered transaction is too small, stability is not achieved, and transient effects are amplified.

We can approximate the minimum amount of time a connection would have to stabilize by comparing the ratio of transmitted data to pipe size. For an HTTP transaction, as-

⁷The front page (http://www.yahoo.com) at Yahoo on May 1, 1996.

⁸The front page (http://www.gnn.com) at GNN on May 1, 1996.

⁹Some older browsers had substantially longer requests [13]. Performance concerns are one reason modern browsers keep requests short.

TABLE III
MINIMAL THEORETICAL TIMES TO SEND DIFFERENT WORKLOADS ACROSS DIFFERENT NETWORKS

network	small-page	medium-page	large-page	smali-cluster	medium-cluster	large-cluster
Ethernet	5.4ms	23.3ms	90.5ms	12.2ms	69.3ms	317ms
Fast-Ethernet	1.11	2.67	8.53	1.7	6.68	28.3
Slow-Internet	565	2100	7870	1150	6050	27300
Fast-Internet	129	283	860	188	678	2800
Modem	1740	7430	28800	3910	22000	101000
ISDN	366	1650	6450	853	4930	22600
WAN-Modem	1840	7530	28900	4010	22100	101000
WAN-ISDN	466	1750	6550	953	5030	22700
ADSL	36.8	62.9	161	46.7	130	489
DirecPC	541	697	1280	600	1100	3260

TABLE IV

APPROXIMATION OF ONE ROUNDTRIP OVERHEAD PER TRANSACTION [EQUATION (4)]. Highlighted values indicate ratios more than 0.25, where transient effects may dominate performance, for cluster workloads, ratios are given assuming separate and single connections

network	small- page	medium- page	large- page	small- cluster	medium- cluster	large- cluster
Ethernet	0.16	0.03	0.01	0.19 / 0.06	0.04 / 0.01	0.02 / 0.00
Fast-Ethernet	1.79*	0.36*	0.09	2.22*/ 0.74*	0.47*/ 0.12	0.28*/ 0.03
Slow-Internet	0.42*	0.08	0.02	0.52*/ 0.17	0.11 / 0.03	0.07 / 0.01
Fast-Internet	2.31*	0.46*	0.12	2.87*/ 0.96*	0.61*/ 0.15	0.36*/ 0.03
Modem	0.18	0.04	0.01	0.22 / 0.07	0.05 / 0.01	0.03 / 0.00
ISDN	0.09	0.02	0.00	0.12 / 0.04	0.02 / 0.01	0.01 / 0.00
WAN-Modem	0.25	0.05	0.01	0.30*/ 0.10	0.07 / 0.02	0.04 / 0.00
WAN-ISDN	0.41*	0.08	0.02	0.50*/ 0.17	0.11 / 0.03	0.06 / 0.01
ADSL	4.61*	0.92*	0.23	5.71*/ 1.90*	1.22*/ 0.30*	0.72*/ 0.07
DirecPC	12.80*	2.56*	0.64*	15.86*/ 5.29*	3.39*/ 0.85*	2.01*/ 0.18

suming that req_{size} is zero, this ratio is

$$\frac{reply_{size}}{bw \times rtt}$$
. (3)

When this ratio is small, we would expect protocol setup costs to dominate performance; when it is large, setup costs would be amortized.

An alternate view of the same concept inverts this ratio to get the pipe size in reply-sized units.

$$\frac{rtt}{reply_{size}/bw}. (4)$$

This equation is a good approximation for one roundtrip overhead per reply (the exact value would be rtt/T_{min}). We can use this equation to provide a first approximation for setup overheads. To estimate overhead for single page retrievals, we apply this equation directly. For clusters of retrievals, we use the harmonic mean¹⁰ of ratios for each retrieval, if each retrieval requires a separate connection. If connection overhead is amortized across all of a cluster's replies (as it would be if retrievals were batched over a single connection), we treat all replies as a single large response.

Table IV shows these ratios, highlighting exchanges where the overhead approximation exceeds 25%. These simple equations provide a good predictor of where transient effects will be high, but they fail to accurately capture these effects when the bandwidth/delay product rises. To accurately estimate performance of actual network protocols in these cases, we next consider the effects of congestion avoidance protocols.

Number of Segments Between Slow-Start Stalls for Different Acknowledgment Policies. The cumulative number of segments sent is given in parentheses, these columns represent $seys_{nda}(i)[cseys_{nda}(i)], seys_{da}(i)[cseys_{da}(i)],$ and $seys_{ac}(i)[cseys_{ac}(i)]$ from the Appendix, where i is the stall number

stall	no delayed ACKs	delayed ACKs	ACK every
1	2 (2)	2 (2)	2 (2)
2	3 (5)	3 (5)	4 (6)
3	3 (8)	5 (ÌÓ)	8 (14)
4	6 (14)	8 (18)	16 (30)
5	9 (23)	12 (30)	32 (62)
6	12 (35)	18 (48)	64 (126)
7	18 (53)	27 (75)	128 (254)
8	27 (80)	41 (116)	256 (510)
9	42 (122)	62 (178)	512 (Ì022)
10	63 (185)	93 (271)	1024 (2046)

C. HTTP Over TCP

We next consider the overhead present in TCP when compared to the minimum transaction time. TCP adds several sources of overhead: protocol headers, the three-way handshake at connection setup, the slow-start algorithm, and retransmissions and congestion control delay due to packet loss. Packet loss rates depend on a number of factors beyond the scope of this paper; we, therefore, consider only the first three sources of overhead. We discuss how packet loss would impact our model in Section V-C.

An idealized packet trace for a request-response transaction over TCP is shown in Fig. 1. In this packet trace, we can see how the three-way handshake (labeled setup) adds one

TABLE V

¹⁰The harmonic mean of n values is $n/(\sum 1/x_i)$.

roundtrip time overhead. We next consider the effects of TCP's slow-start algorithm.

1) TCP Slow-Start: TCP's slow-start algorithm limits transmission by a congestion window (cwnd) which is initialized to one segment and increases each time an ACK is received [5]. The size of increase changes: initially cwnd grows in one segment increments (the slow-start phase), then later by 1/cwnd (congestion avoidance phase). TCP is thus "clocked" by the flow of acknowledgments.

For high bandwidth/delay-product paths, TCP initially alternates between segment transmission and stalls waiting for ACK's from these segments to return. The number of segments sent per stall increases exponentially during slow-start until enough segments are in flight that ACK's return continuously. To model slow-start behavior, we therefore need to know how many segments are sent between stalls, how much time each stall wastes, and how many stalls occur until steady state is reached or transmission ends.

We originally expected that the number of packets between each stall would follow a simple exponential pattern: 1, 2, 4, 8, and so on. Modern TCP implementations deviate from this behavior for two reasons. First, in BSD-derived TCP implementations, the ACK of the SYN packet on the HTTP server opens the congestion window, so the *cwnd* for the reply begins at 2. Second, TCP's delayed-acknowledgment algorithm normally causes the client to ACK every other segment, not each segment [19]. Because the congestion window opens per ACK received rather than per segment acknowledged, the slow-start window opens much slower than is usually assumed. We develop the exact relationship and review the details of slow-start and delayed acknowledgments in the Appendix. Table V summarizes our findings for three different acknowledgment policies. The rightmost column illustrates our original expectations, the left column shows a lower-bound on slow-start performance.

Not all the time of each stall is completely wasted: an increasing part of each stall is spent sending packets, until cwnd opens past muws. The Appendix quantifies this cost with the formula $slowstart_{TCP}$. In the next section, we use this result to develop HTTP over TCP transaction time.

2) Performance and Discussion: We can summarize the cost of accessing an object via HTTP over TCP by including the extra roundtrip of the setup and the slow-start costs

$$T_{TCP} = 2 * rtt$$

$$+ req_{min}$$

$$+ processing$$

$$+ reply_{TCP}$$

$$reply_{TCP} = slowstart_{TCP}$$

$$+ reply_{min}.$$
(5)

The cost of a series of independent requests is then

$$S_{TCP} = rtt + \sum_{i=1}^{n} [T_{TCP}(i) - rtt]. \tag{6}$$

We can now define the overhead of HTTP over TCP as
$$overhead_{TCP} = \frac{S_{TCP}}{S_{min}}.$$
 (7)

The TCP lines of Table VI show overhead_{TCP} [given by (7) for a variety of workloads and network characteristics (we

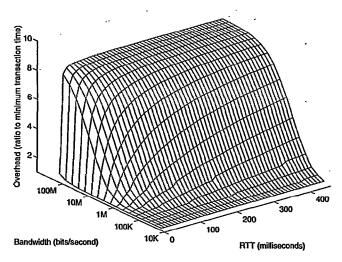


Fig. 2. TCP congestion avoidance overhead for various bandwidth-delay products (S_{TCP}/S_{min}) , for a 512 B segment size and the small-cluster workload

describe the other lines of this table in the following sections). To highlight significant overhead, we indicate ratios higher than 1.25 with italics.

We can draw several conclusions from these results. First, overhead for the Ethernet, modem, and ISDN networks is reasonable (less than 25% overhead) for all workloads (although adding WAN delays raises small-page and smallcluster overheads to significant levels). These networks have an muws at most 2 and so do not pay any slow-start penalty. The extra roundtrip cost of the three-way handshake is proportionally largest for short responses, but even there, overhead is less than 25%.

On the other hand, network such as Fast-Ethernet, Fast-Internet, ADSL, and DirecPC have substantially higher overheads because they have much higher muws sizes. The high bandwidth-delay product of these networks requires seven to 128 segments in-transit to fill the communications pipe; for small files, substantial time is spent waiting for packet acknowledgments. These overheads are most pronounced when smaller workloads are processed, since larger workloads are able to expand the congestion window and amortize the connection setup cost over the duration of the connection.

Local-area networks behave differently than wide-area networks in two ways that affect performance. First, many TCP implementations disable slow-start on LAN's where congestion control is done at the link layer. Second, most LAN's allow TCP segments much larger than are typical in WAN's (1460 B instead of 512 or 536 B), although wide deployment of path-MTU discovery supports larger WAN segment size [20]. An interesting observation is that employing slow-start does not substantially affect performance over 10 Mb/s Ethernet because large segment-size and low roundtrip time result in a small muws.

To explore the effects of these overheads for a wider variety of network characteristics, Fig. 2 examines a single workload (the small-cluster workload) with a fixed segment size (512 B) and a range of bandwidths and roundtrip times.

TABLE VI

RATIOS OF PREDICTED PROTOCOL TRANSACTION TIMES TO MINIMUM TRANSACTION TIME FOR DIFFERENT PROTOCOL MODELS, WORKLOADS, AND NETWORK CHARACTERISTICS. Ratios are for the HTTP Over TCP Model (S_{TCP}/S_{min}) ; HTTP Over TCP with connection caching, assuming no cache hit $(S_{cache-mios}/S_{min})$, with cache hits the performance ratio is always 1); AND HTTP OVER ARDP (S_{ARDP}/S_{min}) . Highlighted values indicate overheads larger than 0.25

		small-	medium-	large-	small-	medium-	large-
network	model	page	page	page	cluster	cluster	cluster
Ethernet	TCP	1.13	1.03	1.01	1.17	1.04	1.02
	caching	1.13	1.03	1.01	1.06	1.01	1.00
	ARDP	1.00	1.00	1.00	1.00	1.00	1.00
Fast-Ethernet	TCP	2.16*	1.62*	1.19	2.92*	1.79*	1.64*
	caching	2.16*	1.62*	1.19	1.76*	1.19	1.06
	ARDP	1.53*	1.36*	1.11	1.69*	1.37*	1.37*
Slow-Internet	TCP	1.50*	1.13	1.04	1.74*	1.19	1.11
	caching	1.50*	1.13	1.04	1.25	1.05	1.01
	ARDP	1.22	1.06	1.02	1.32*	1.08	1.05
Fast-Internet	TCP	2.94*	2.11*	1.36*	4.60*	2.55*	2.23*
	caching	2.94*	2.11*	1.36*	2.34*	1.37*	1.11
	ARDP	2.26*	1.79*	1.26*	3.18*	2.03*	1.88*
Modem	TCP	1.14	1.03	1.01	1.19	1.05	1.03
	caching	1.14	1.03	1.01	1.06	1.01	1.00
	ARDP	1.00	1.00	1.00	1.00	1.00	1.00
ISDN	TCP	1.08	1.02	1.00	1.11	1.02	1.01
	caching	1.08	1.02	- 1.00	1.04	1.01	1.00
	ARDP	1.00	1.00	1.00	1.00	1.00	1.00
WAN-Modem	TCP	1.30*	1.07	1.02	1.42*	1.10	1.06
	caching	1.30*	1.07	1.02	1.14	1.03	1.01
	ARDP	1.11	1.03	1.01	1.16	1.04	1.02
WAN-ISDN	TCP	1.49*	1.13	1.03	1.72*	1.18	1.11
	caching	1.49*	1.13	1.03	1.24	1.05	1.01
	ARDP	1.21	1.06	1.01	1.31*	1.08	1.05
ADSL	TCP	3.37*	3.12*	1.83*	6.01*	4.03*	3.99*
	caching	3.37*	3.12*	1.83*	2.87*	1.67*	1.27*
	ARDP	2.56*	2.64*	1.64*	4.08*	3.10*	3.32*
DirecPC	TCP	3.74*	4-44*	3.36*	7.60*	7.57*	9.30*
	caching	3.74*	1.44*	3.36*	3.47*	2.35*	1.93*
	ARDP	2.82*	3.72*	2.97*	5.10*	5.75*	7.61*

Again, we observe in this graph that overhead is fairly low when the bandwidth-delay product (and so *muws*) is small, either because of small bandwidths or small roundtrip times. Overhead rises sharply when the product of these values grows. Finally, overhead tops out at about 9 times the minimal transfer time.

This workload-dependent limit indicates network characteristics where all transmission time for all transactions is spent in the slow-start realm. (For the medium-cluster case the maximum possible overhead is about 16 times minimal, for large-cluster it is about 55 times minimal.)

Note that these high overheads occur only when the bandwidth-delay product is very large, as in a satellite connection. It is well known that TCP is not the best protocol for such situations. When either bandwidth is low or delay is very low, TCP performs much better.

D. HTTP Over TCP with Connection Caching

P-HTTP [10] has been proposed as a solution to several problems resulting from running HTTP over TCP, and persistent connections are part of the HTTP/1.1 standard [4]. P-HTTP reuses a single TCP connection to amortize connection setup and congestion avoidance costs across several HTTP requests. When a transaction is completed, the TCP connection is left open for subsequent transactions. This connection is reused for subsequent requests; it will be closed if server or client demand is high, or when idle for a given length of time.

Stevens has suggested the use of T/TCP for HTTP traffic [16]. T/TCP [9] is an extension of TCP enhanced to support transactions. T/TCP caches TCP connection setup information so that subsequent TCP connections avoid the three-way handshake and reduce slow-start cost. Thus, like P-HTTP, T/TCP pays the full cost of TCP setup for the first connection and avoids setup costs for subsequent connections. Cached T/TCP information will be flushed using algorithms similar to those for breaking P-HTTP connections (for example, using a least-recently used or a periodic time-out).

Although P-HTTP provides connection caching at the user level and T/TCP does so in the kernel, a series of requests in either protocol performs identically (at the level of detail we consider here). In each protocol, the first request pays the full cost to open a standard TCP connection, but subsequent requests avoid the three-way handshake and continue to develop the slow-start window. We, therefore, model these protocols together as "HTTP over caching TCP" protocols.

There are two possible costs for caching protocols, with and without cache hits:

$$T_{cache-miss} = T_{TCP} \tag{8}$$

$$T_{cache-hit} = T_{min}. (9)$$

In a series of requests to a new server, the first will always be a miss and subsequent requests will usually be hits.

To quantify a series of requests we make the simplifying assumption that after the first exchange the conges-

tion window will be completely opened. For the purpose of our model, the congestion window is fully opened when $cwnd \geq muws$, since opening the window further will not impact performance. Therefore, for our assumption to be true, $cwnd[stalls(\lceil reply_{size}/mss \rceil)] \geq muws$ after the first exchange, where $reply_{size}$ is the size of the first reply from the server. (We analyze cwnd and stalls in the Appendix.) Our workloads satisfy this assumption for the networks listed in Table II satisfy this assumption.

Given this assumption, all requests after the first will be cache hits under conditions of normal load (under high load the client or server may terminate connections causing additional cache misses). The first request may or may not be a cache hit depending on the user's browsing pattern and server load. We therefore define two formulas for series of independent accesses—one assuming that the first request is a cache hit, and one assuming that it's not

$$S_{first-miss} = T_{cache-miss}(1)$$

$$+ \sum_{i=2}^{n} [T_{cache-hit}(i) - rtt] \qquad (10)$$

$$S_{first-hit} = rtt + \sum_{i=1}^{n} [T_{cache-hit}(i) - rtt]$$

$$= S_{min}. \qquad (11)$$

Finally, overhead is again

$$overhead_{first-miss} = \frac{S_{first-miss}}{S_{min}}$$

$$overhead_{first-hit} = \frac{S_{first-hit}}{S_{min}}$$
(12)

The caching lines of Table VI show the performance results of our workloads, assuming that the first web page access does not use a cached connection [overheadfirst-miss in (12)]. Note that for the cluster workloads, accesses after the first are cache hits.

Several observations about HTTP over connection-caching TCP protocols are apparent from this table. First, HTTP over caching TCP performance is the same as standard HTTP over TCP performance for single page queries. Second, caching-TCP performance is somewhat better than standard TCP for the cluster cases because connections after the first need not pay for three-way handshake or slow-start. We explore this relationship further in Section VI. Finally, overhead is still high for the Fast-Ethernet and Fast-Internet cases with cluster workloads. In these cases, the large bandwidth-delay product results in significant overhead, while the congestion window is opened even when amortized over an entire series of connections.

Finally, if we assume that the first transaction results in a cache-hit for a caching-TCP protocol (13), then caching-TCP has no overhead. Thus, when caches last long enough to encompass access of multiple clusters, caching protocols are very helpful. Implementation issues can limit this benefit, however [21].

E. HTTP Over Multiple, Concurrent TCP Connections

Many web browsers open multiple concurrent connections to mitigate TCP start-up costs (HTTP over parallel connections). We can bound their performance by HTTP over TCP with and without connection caching. Our HTTP-over-TCP model overestimates transmission time by not considering parallelism in the concurrent slow-start of each connection. HTTP over connection caching underestimates transmission time by assuming that there is no penalty for slow-starts of later requests in a cluster. A better approximation might be obtained by treating rtt as if it were rtt/n, for n concurrent connections. Completely specifying behavior with multiple parallel connections is an area of continuing work.

F. HTTP Over UDP-Based Protocols

Since web access is typically request-response oriented, we examine the performance of HTTP over a request-response style protocol such as ARDP. ARDP avoids TCP's three-way handshake, while it keeps TCP's slow-start algorithm for congestion avoidance. Therefore, the time to complete an HTTP transaction over ARDP is

$$T_{ARDP} = rtt \\ + req_{ARDP} \\ + processing \\ + reply_{ARDP} \\ req_{ARDP} = req_{min} \\ reply_{ARDP} = slowstart_{TCP} \\ + \frac{reply_{size}}{bw}.$$
 (14)

The total time to complete a series of independent HTTP requests is given by

$$S_{ARDP} = rtt + \sum_{i=1}^{n} \left[T_{ARDP}(i) - rtt \right]$$
 (15)

and the overhead by

(13)

$$overhead_{ARDP} = \frac{S_{ARDP}}{S_{min}}.$$
 (16)

The ARDP lines of Table VI show overhead_{ARDP} [(16) for the different workloads and network characteristics]. Note that for the Ethernet, modem, and ISDN networks, HTTP transactions over ARDP result in minimal transaction times. This confirms that because of their small maximum useful window size (muws), these networks do not pay any slow-start penalty.

On the other hand, ARDP's overhead becomes noticeable in the higher bandwidth-delay-product cases (Fast-Ethernet, both Internets, ADSL, and DirecPC). ARDP also incurs higher overhead than TCP with connection caching for the cluster workloads. This overhead is due to the fact that ARDP always slow-starts, while caching the connection setup parameters allows the caching protocols to avoid slow-start every time.

Avoiding the three-way handshake is especially helpful for single, brief request-response interactions. For a series of requests to the same server, though, ARDP performance suffers because we do not cache congestion information between calls.

As a result of this observation, we plan to provide simple congestion-information caching in a future version of ARDP.

V. VALIDATION

To relate the analytic results of the prior section to real-world performance, we next validate them using traces of actual HTTP traffic. This validation has three goals. First, to show that we model aspects of the protocol relevant to performance. Second, to show that comparisons between the modeled protocols are valid. Finally, we will look for areas where implementations can be improved.

Since it would be impractical to validate each of the 150 combinations of workload, network, and the protocols described in this paper, we instead consider only four cases: HTTP over simple and caching TCP transport protocols with the small-cluster workload, and Ethernet and Fast-Internet networks.

A. Methodology

Our experiments consisted of the four combinations of Ethernet and Fast-Internet networks and HTTP over simple and caching TCP protocols. In all cases, our server computer was a Sun SPARC model 20/71 running SunOS 4.1.3 with some TCP/IP modifications (IP-multicast support and a 16 kB default TCP window size). We describe server software and client hardware configurations below. In all cases, our HTTP client was a custom-written Perl script retrieving the small-cluster workload. We also logged all relevant TCP traffic on the server's network.

For experiments over Ethernet, the client computer was a Sun4-20/71 identical to the server. These computers were connected by a dedicated 10 Mb/s Ethernet. Note that SunOS bypasses TCP slow-start when both computers are on the same physical network. We wanted to measure the effects of standard TCP in a high-bandwidth, low-latency environment rather than that of a particular TCP implementation, so we removed this optimization for our experiments.

For the Fast-Internet experiments, the client computer was a Sun SPARC-20 running unmodified SunOS 4.1.3. Measurements between the server (located in Los Angeles, CA) and the client (in Washington, DC) were taken over the Internet with evening (U.S. West-coast time) background traffic present. Average roundtrip time was 133 ms and bandwidth was 0.734 Mb/s (as measured by repeated FTP of a 1.5 MB file) over the 11 hops between the client and our server at ISI.

Our implementation of HTTP over simple TCP was HTTP/1.0 with an Apache 1.0.5 server. The client made HTTP/1.0-style requests.

For HTTP over caching TCP protocols, we used the fourth beta version of Apache 1.1 with some modifications. This server implements "keep-alive" HTTP connections, an experimental implementation of persistent connection HTTP (abbreviated HTTP/1.0+KA) similar in character to persistent connections recently standardized as HTTP/1.1 [4]. This server was slightly modified to avoid two interactions between P-HTTP and TCP which substantially reduce performance [21]. Our client made HTTP/1.0-style requests with the "Connec-

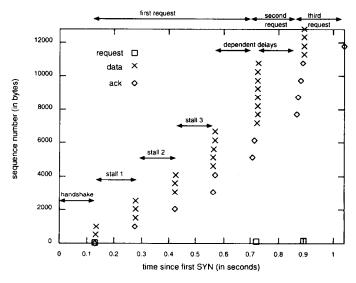


Fig. 3. A packet trace of the HTTP over caching TCP (HTTP/1.0+KA) requests for the small-cluster workload.

tion: Keep-Alive" header; the server returned MIME-style headers and page contents with page size determined by the Content-Length header.

B. Slow-Start Validation

We have observed that a key aspect of HTTP over TCP performance is slow-start behavior. Slow-start performance is dependent upon the client's ACK rate; when a client acknowledges every other segment with delayed acknowledgments, the congestion window opens much more slowly than if every segment is explicitly acknowledged. Table V summarizes these effects based upon bounds of the slow-start rate developed in the Appendix.

To validate that our bounds on the slow-start rate are accurate, we examined a number of packet traces of HTTP over caching TCP (HTTP/1.0+KA) and FTP traffic between Los Angeles, CA, and Washington, DC, hosts. Fig. 3 shows a representative plot of the packets exchanged for the HTTP/1.0+KA requests for the small-cluster workload. As can be seen from this graph, the roundtrip time is about 133 ms and the client acknowledges every other packet. From the pattern of ACK's, we can infer that no timeout-induced delayed acknowledgments occurred in these transactions.

To validate our slow-start model, we will examine two parts of the total exchange, the first request (from time 0–0.7 s) and the second (from 0.7–0.9 s).

In the first request, we see the pattern predicted by the nodelayed-acknowledgment analysis of Table V: 2, 3, 3, and 6 segments, each with an $\sim 1~rtt$ delay stall between them. (Note that in the 6-segment stall, the sixth segment advances the sequence number by only 19 bytes and so is plotted nearly on top of the fifth segment, and that the ACK for this segment was piggybacked on the next request.) From this we conclude that, in the absence of delayed acknowledgments, we correctly predict segments per stall.

In BSD implementations of TCP, the delayed ACK timer fires every 200 ms, independent of packet arrival. We expect that delayed ACK's will speed up opening of the slow-start window by causing occasional single-segment ACK's instead

¹¹ Although the program is interpreted, we have verified that it can saturate our Ethernet and so does not pose a performance bottleneck.

TABLE VII

VALIDATION EXPERIMENTS FOR OUR MODELS. ALL EXPERIMENTS USED THE SMALL-CLUSTER WORKLOAD. Basic indicates our basic (unadjusted) model; adjusted is the model corrected as described in Section V-C; Measured indicates the average over 100 trials with the standard deviation and 95% confidence intervals given in parentheses; ratio m: a shows the ratio of measured to prediction/adjusted times

	prediction						
protocol	implement.	network	basic	adjusted	r	neasured	m:a
TCP	HTTP/1.0	Ethernet	12.8ms	26.8ms	36.8n	rs(10ms, ±2.0ms)	1.37
caching-TCP	HTTP/1.0+KA	Ethernet	11.4	25.4	26.6	$(8.8, \pm 1.7)$	1.05
TCP	HTTP/1.0	Fast-Internet	977	1730	1716	$(101, \pm 20.1)$	0.99
caching-TCP	HTTP/1.0+KA	Fast-Internet	536	1070	1103	(48, ±9.5)	1.03

of delays until two packets have been received. In practice, we observe that delayed ACK's sometimes alter both the pattern of packet transmission between stalls and the stall delay. For the small-cluster workload, delayed ACK's seem to have little effect on overall performance.

In the second request, we see back-to-back transmission of all nine segments (again, the final segment is short and is obscured by the previous segment on the plot). This behavior is consistent with our model of the congestion window; the window started at two and was opened by one for each of the seven acknowledgments received.

Based on analysis of packet traces from which these examples are drawn, we conclude that our lower bound for segments-per-stall is accurate assuming that no delayed ACK's are triggered.

C. Model Adjustments

Our model focuses on transport-layer issues and therefore makes several simplifying assumptions about client and server software. To validate our results, we must account for these assumptions; in particular, the following.

Server processing time: Our basic model assumes zero processing time. In our experiments we observe an average 3.7 ms server processing time, so we must add 3.7 ms per page to our adjusted model.

Request independence: Our basic model assumes that all requests are independent. Unlike modern browsers, our simple client is not multithreaded and so issues dependent requests (as described in Section III-B. We can see two such stalls (marked "dependent delay") in Fig. 3. We correct for this artifact by adding 1 rtt delay per page after the first.

Inexact bandwidths: Our basic model assumed that Fast-Internet bandwidth was 1 Mb/s with 89 ms rtt. We selected these characteristics to emulate experimental characteristics of other researchers. Our validation experiments instead observed a bandwidth of 0.734 Mb/s and an rtt of 133 ms; we correct for this using observed network characteristics in our revised estimate.

Table VII shows our original predictions and our predictions adjusted for these factors. We interpret these results in the next section.

Finally, our model assumes no packet loss. We believe that we experienced no packet loss in our Ethernet experiments and loss in only one of the fast-Internet transactions. Packet loss depends heavily on congestion. Because packet loss is detected by timeout and causes reevaluation of congestion control, even low packet loss rates can cause measured values substantially longer than predicted by our model. In such cases, connection

setup costs would likely be overwhelmed by loss-recovery, and therefore, the benefits of connection caching protocols less noticeable.

D. Model Validation and Discussion

We undertook this validation with two goals: to compare our analysis to reality, and to ensure that comparisons among our analytic results are valid. We evaluate these goals below. In addition, in the process of validation, we found several interactions between P-HTTP and TCP which substantially reduce performance.

Except for the case of HTTP/1.0 over Ethernet, our validation suggests that the model, when adjusted, is accurate within 5% of measured values. The HTTP/1.0 over Ethernet case shows a discrepancy of about 40%. A high bandwidth and low delay link (like Ethernet) makes modeled network overhead small, so other kinds of overheads (which are not modeled) can be noticeable. Furthermore, the modeled overhead is very sensitive to latency at high bandwidths as is shown in Figs. 2 and 4.

Another source of error in our model results from interactions between the application-level behavior and the underlying TCP implementation. In the course of validation, we found two such interactions that crippled HTTP/1.0+KA performance [21]. In both cases, packets shorter than maximum-segment-size caused our TCP connection to wait for a delayed acknowledgment, stalling data transfer for up to 200 ms. We worked around both these problems with small application-level changes, eliminating these sources of error. Other interactions between the application-level interface and our TCP implementation result in the transmission of short segments. We do not believe that this interaction causes the catastrophic performance loss observed in the other interactions, but it is a source of some model error.

We believe that our second goal has also been met: valid comparisons of what is modeled can be made between the protocols. The Ethernet case suggests that care must be taken when transaction time is small (say, less than 50 ms), but the performance of wide-area HTTP exchanges is dominated by network protocol behavior described in our model. Since the models capture the essence of performance in such networks, comparisons between the models should correspond to comparisons between the protocols operating in actual networks.

E. Additional Validation

A recent technical note by the World-Wide Web Consortium has suggested that pipelining substantially reduces packet counts for HTTP/1.1 [14]. We call the resulting pro-

TABLE VIII

ADDITIONAL VALIDATION EXPERIMENTS FOR OUR MODELS. THESE EXPERIMENTS USE THE WORKLOAD DESCRIBED IN SECTION V-E. Basic indicates our basic (unadjusted) model; Adjusted is the model adjusted for processing time; Measurement indicates performance as measured in [14] with two values for N-Fast-Internet as described in Section V-E; Ratio m: a shows the ratio of the measurement to prediction/adjusted

				prediction				
protocol	implement.	network	server	basic	adjusted	measurement	m:a	
caching-TCP	HTTP/1.1+P	N-Ethernet	Jigsaw	160ms	316ms	690ms	2.18	
caching-TCP	HTTP/1.1+P	N-Ethernet	Apache	160	316	520	1.64	
caching-TCP	HTTP/1.1+P	N-Fast-Internet	Jigsaw	1470	1620	2860 / 1860	1.77 / 1.15	
caching-TCP	HTTP/1.1+P	N-Fast-Internet	Apache	1470	1620	3500 / 2419	2.16 / 1.49	
caching-TCP	HTTP/1.1+P	N-Modem	Jigsaw	49600	49800	52810	1.06	
caching-TCP	HTTP/1.1+P	N-Modem	Apache	49600	49800	52360	1.05	

tocol persistent-connection HTTP with pipelining, abbreviated HTTP/1.1+P. A comparison of their results with our model's predictions is particularly interesting, both because their observations are made with different client and server software, and because they have optimized the buffering of their system to improve performance. This comparison provides an additional level of validation of our model.

Their experiments compare first-fetch and the cache validation of a 42 kB web page with 41 embedded images totaling 125 kB. They examined performance for three networks: high bandwidth, low latency; high bandwidth, high latency; and low bandwidth, high latency. These nearly match our Ethernet. Fast-Internet, and Modem results and are shown in Table II as N-Ethernet, N-Fast-Internet, and N-Modem, although each case used a 1460 B mss. (We estimated bandwidth for N-Fast-Internet based on examination of their traces; they presented bandwidths and rtts for the other cases.) They considered four protocols: HTTP/1.0 with multiple parallel connections, HTTP/1.1, HTTP/1.1 with pipelining, and HTTP/1.1 with pipelining and compression. We consider only the case of HTTP/1.1 with pipelining, designating it HTTP/1.1+P. (We did not consider HTTP/1.0 because we do not model parallel connections, HTTP/1.1 because of the buffering problems they experienced, and HTTP/1.1 with pipelining and compression because we do not model compression.) Their client software was either a custom robot in the cases we consider. Their server software was either Apache or Jigsaw. A complete description of their methodology can be found in their technical note [14].

Table VIII summarizes the results of their measurements and our predictions. The adjusted portion of the prediction corresponds to addition of a 3.7 ms server processing time.

The N-Ethernet and N-Fast-Internet cases show substantial discrepancy from our predicted values. We do not have enough information about their traces to understand the discrepancy for the N-Ethernet case at this time, although, as described in Section V-D, in LAN's, per-packet processing (which is not considered in our model) can overwhelm connection startup costs.

For the N-Fast-Internet case, we also found substantial discrepancy (1.77–2.16 times slower performance than predicted). Examination of their traces for this network configuration shows a consistent stall of about 1 s following the third segment of the reply. We believe that this stall is due to an interaction between a short TCP segment and TCP silly-

window avoidance [22], similar to the odd/short-final-segment problem we encountered in our experiments [21]. If so, this interaction can be avoided by appropriate buffering. We correct for it by subtracting 1 s from the measured times. With this correction, our model is much closer to the measured values which are 1.15–1.49 times slower.

For the N-Modem case, the prediction corresponds closely to observed performance. These experiments corroborate our validation, suggesting that although our models can be inaccurate when applied to LAN's, they can provide guidance to protocol designers for wide-area and low-bandwidth network conditions. We also note that models can provide a useful "sanity check" against observed performance and led us to investigate the anomaly in the N-Fast-Internet case.

VI. PROTOCOL DISCUSSION

We have presented analytic models for HTTP over several transport protocols and demonstrated that, with care, these models can be applied to current as well as future network characteristics. From this work, we can draw several conclusions about the interactions between HTTP and different transport protocols.

First, HTTP over TCP overhead is fairly low under networking characteristics today. Fig. 4 shows a contour plot of TCP overhead for various network characteristics for the small-cluster workload. In this two-dimensional representation of the graph of Fig. 2, we solve for overhead (S_{TCP}/S_{min}) for a set of representative points and employ linear interpolation between them. We show contour lines at every 50% increase in overhead. Of networking technologies deployed today, only the Fast-Internet case shows substantial overhead. Modem and ISDN technologies used for the "last mile" of the Internet today show moderate overhead when coupled with wide-area latency, but little overhead if the server is nearby.

Second, TCP overhead becomes significant when the bandwidth-delay product rises. Again, referring to Fig. 4, the fast-Internet performance shows substantial room for improvement (current performance is 5.20 times slower than the theoretically minimal transfer time), as do developing last-mile technologies such as ADSL and DirecPC.¹²

In these cases, HTTP optimizations become important. Fig. 5 shows the advantage of connection-caching protocols in different network configurations. In this graph, the long dashed line shows when standard HTTP takes 1.5 times as

¹² The DirecPC region falls out of scale and is not shown in the graph.

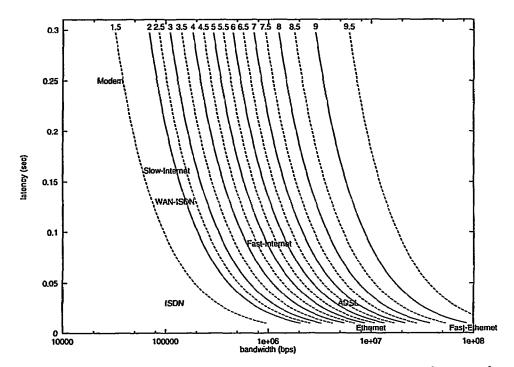


Fig. 4. Predicted overheads of HTTP over TCP relative to minimum possible costs. The two axes show primary network parameters bw and rtt; segment size and workload are fixed at 512 and small-cluster, respectively. Contour lines show the surface corresponding to TCP overhead (S_{TCP}/S_{min}) ; solid lines are a factor of 1, dashed lines 0.5 times minimum. Label centers indicate bandwidth and latency points corresponding to the sample networks described in the text.

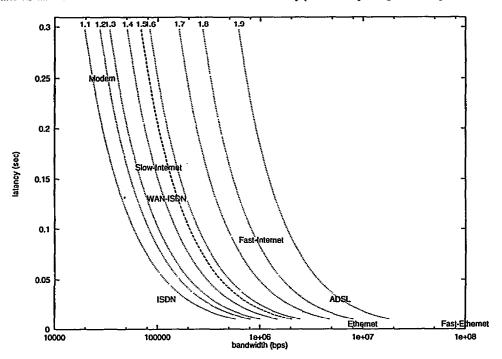


Fig. 5. Predicted ratio of HTTP over TCP to HTTP over caching TCP, assuming no initial connection caching. The two axes show primary network parameters bw and rtt; segment size and workload are fixed at 512 and small-cluster, respectively. Contour lines show the surface corresponding to the ratio $S_{TCP}/S_{first-miss}$; long dashed lines are a factor of 0.5; fine dashed lines, 0.1. Label centers indicate bandwidth and latency points corresponding to the sample networks described in the text.

long as caching protocols, while dotted lines show intervals of 0.1. As can be seen, performance is marginally better than simple HTTP over TCP in many cases (Modem, ISDN, and Slow-Internet); caching protocols are 80% faster only when presented with network characteristics similar to Fast-Internet (moderate bandwidth and latency), ADSL (high-bandwidth, low-latency), or DirecPC (high bandwidth and latency). The

performance improvement always approaches a workload-dependent limit as the bandwidth-delay product rises; in this case, the asymptote is 2, the ratio of 8 : 4 (noncaching : caching) roundtrip delays.

A recent technical note by W3C has suggested that pipelining substantially reduces packet counts for persistent-connection HTTP [14]. Although they substantially reduce

packet counts, their measurements of elapsed times support the conclusion that HTTP over caching-TCP protocols offer comparatively modest performance improvements over low-bandwidth-delay connections today but can provide substantial improvement when conditions approach the Fast-Internet case.

We note that our model can be used to predict HTTP performance for network technologies only now being deployed such as ADSL and DirecPC. The ability to vary workload and network characteristics is important here.

Finally, our protocol analysis has influenced design of UDP-based protocols at ISI. We are currently in the process of adapting ARDP to use TCP-like congestion avoidance algorithms. As a result of this study, we have concluded that ARDP must cache information about recent congestion window behavior to provide good performance for large request-response exchanges.

VII. CONCLUSIONS AND FUTURE WORK

This work makes three contributions to the study of HTTP. First, we have developed a simple analytic model for HTTP performance over different networks and transport protocols. Second, we have used this model to compare the relative performance of existing protocols for various network characteristics and workloads. Finally, this model has given us insight into the needs of request-response-style protocols.

Our analytic model of request-response performance is important both because it allows comparison of existing protocols under current network characteristics and because it allows prediction of protocol performance under future networking and workload characteristics. Our model predicts web performance within 5% of measured values for wide-area traffic. For networks with high bandwidth and low delay, it becomes less accurate as nonmodeled costs become noticeable. With this caveat, we believe that the model can be an effective means of comparing different protocols at a given network configuration and across different network characteristics.

In addition to providing a model useful for HTTP, our analysis of slow-start behavior applies to other uses of TCP where transient behavior cannot be ignored. Applications might include RPC-systems, and transfer of short e-mail messages or FTP of short files.

By applying our model to existing protocols and networks, we were able to draw several conclusions about their behavior. We confirmed that TCP overhead is low when the bandwidth-delay product is low. In the Ethernet, modem, and ISDN cases, overhead was consistently less than 25% for our workloads. Even when latency rose to WAN levels, modem and ISDN overhead was only moderate for certain workloads. We demonstrated that overhead was very significant when the bandwidth-delay product was large.

Connection caching protocols reduce overhead for the cluster cases (where a cluster represents the text and images that make up a single web page); we therefore conclude that these protocols will be useful even if users visit only single "pages" on sites before changing servers.

Finally, validation of our model has led to insight into request-response protocol design and suggested several areas for future work. Validation of these experiments have detected interactions between application- and kernel-level networking that substantially reduce performance [21].

A broader question is how to optimize TCP for brief, request-response-style traffic. We are currently exploring two approaches to this problem. We are examining how TCP congestion-control information should be initialized for multiple connections separated by space or time [23]; this work investigates alternatives to divide bandwidth among existing and new connections and for reusing cached congestion information. Given a large initial window, we are investigating how a rate-limited addition to slow-start can prevent overloading intermediate routers [21].

We have generalized our experiences with TCP to other transport protocols. We have also found that the performance of protocols that fail to cache congestion-control information suffers in high-bandwidth-delay conditions, and have modified our design for ARDP accordingly.

APPENDIX

THE TCP SLOW-START ALGORITHM IN DETAIL

As described in Section IV-C1, the TCP slow-start algorithm limits transmission by congestion window (cwnd) when a connection begins. Table V summarizes our analysis of slow-start performance. This appendix looks at the details behind this table, both the rate at which the congestion window opens and the amount of time spent waiting.

A. The Slow-Start Rate

The basic slow-start algorithm (as presented in [5]) is that the cwnd begins at one segment worth of data and then is increased by an additional segment for each ACK received. This algorithm results in an exponential increase in cwnd; when cwnd reaches a threshold (ssthresh, initialized to 64 kB), this increase is slowed to linear (1/cwnd per ACK received). The exact rate of this exponential is dependent on the receiver's acknowledgment rate and will be bounded by muws. In this appendix, we assume infinite muws and ssthresh and examine the effect of different acknowledgment rates. We also continue with the assumptions used in the rest of the paper: connection bandwidth and rtt are stable over the length of the connection and packet loss does not occur. In a real system, cwnd growth will be limited by packet loss due to congestion, buffer overflow, or connection window size.

We can, therefore, divide TCP behavior into a period consisting of a series of transmitted segments followed by a stall.¹³ Formally, we define segs(i) to be the number of segments sent in the ith period. To derive segs(i) we will use cwnd(i), the congestion window at the beginning of the period (measured in segments), acks(i), the number of acknowledgment messages sent in response to segs(i), and unacked(i), the number of unacknowledged segments in period i. The number of segments sent in period i is given by the following recurrence relation:

$$segs(i) = cwnd(i) - unacked(i)$$
 (17)

¹³Since segments are sent only in response to an ACK, segments tend to be sent back to back (this behavior was first noted by Shenker, Zhang, and Clark in simulation experiments [24]).

where

$$cwnd(i) = cwnd(i-1) + acks(i-1)$$

$$cwnd(1) = 2.$$
(18)

Our goal is to determine how many stalls occur when sending a given number of packets. The cumulative number of segments sent is helpful:

$$csegs(i) = \sum_{i=1}^{n} segs(i).$$

These formulas specify the sender-side aspects of slow-start. The receiver influences slow-start by its ACK rate. We will indicate the client's ACK policy with subscripts. For a client that acknowledges each packet

$$acks_{ae}(i) = segs_{ae}(i)$$

 $unacked_{ae}(i) = 0$

so from (17) and (18),

$$segs_{ae}(i) = cwnd_{ae}(i)$$

 $cwnd_{ae}(i) = cwnd_{ae}(i-1) + acks_{ae}(i-1)$
 $cwnd_{ae}(1) = 2$.

The recurrence relation for $segs_{ae}(i)$ simplifies to the familiar exponential

$$segs_{ae}(i) = 2^i$$
.

The fourth column of Table V shows sample values of $segs_{ae}(i)$ and $csegs_{ae}(i)$, the cumulative number of segments sent when clients acknowledge every segment.

These equations describe TCP behavior for older (4.3BSD-Tahoe) implementations; modern implementations implement delayed acknowledgments [19].

B. Delayed Acknowledgments

TCP implementations with delayed ACK's send ACK's only after receipt of two full-size segments or a delay of up to a half-second. (Most BSD-derived implementations limit this delay to 200 ms.) This approach avoids ACK's for many short segments while preserving TCP ACK-clocking. It risks transient effects in data-stream start-up [21], and it also reduces the rate of *cwnd* growth.

We can place a lower-bound on the ACK rate by assuming that delayed ACK's never occur (or that they occur only when all segments have been acknowledged). If we assume that delayed ACK's were timed from receipt of the last (odd) packet, and if the rtt was less than the delay, then delayed acknowledgments will never trigger. We adjust for this in our recurrence by halving the number of ACK's per stall, rounding, and carrying over appropriately

$$acks_{nda}(i) = \left\lfloor \frac{segs_{nda}(i) + unacked_{nda}(i-1)}{2} \right\rfloor$$

$$unacked_{nda}(0) = 0$$

$$unacked_{nda}(i) = segs_{nda}(i) + unacked_{nda}(i-1)$$

$$- acks_{nda}(i) \times 2.$$

Again, from (17) and (18),

$$segs_{nda}(i) = cwnd_{nda}(i) - unacked_{nda}(i)$$

 $cwnd_{nda}(i) = cwnd_{nda}(i-1) + acks_{nda}(i-1)$
 $cwnd_{nda}(1) = 2$.

The effects of this algorithm on slow-start performance are illustrated in the second column of Table V, with $csegs_{nda}(i)$ shown in parentheses. Although both $csegs_{ae}(i)$ and $csegs_{nda}(i)$ grow exponentially, $csegs_{nda}(i)$ lags substantially.

This description is slightly more pessimistic than actually occurs in Berkeley TCP implementations. In BSD, the delayed ACK timer fires independent of segment receipt every 200 ms, so we expect delayed ACK's to be generated occasionally, each time acknowledging a single segment.

We can place an upper bound on Reno's performance by assuming that the delayed-ACK timer always fires immediately for the last odd-numbered segment of any stall. This means that the receiver acknowledges every other packet and delay-acknowledges odd packets. The revised relations are

$$acks_{da}(i) = \left\lceil \frac{segs_{da}(i)}{2} \right\rceil$$
 $unacked_{da}(i) = 0.$

And, from (17) and (18),

$$segs_{da}(i) = cwnd_{da}(i)$$

 $cwnd_{da}(i) = cwnd_{da}(i-1) + acks_{da}(i-1)$
 $cwnd_{da}(1) = 2.$

Both $segs_{da}(i)$ and $csegs_{da}(i)$ are shown in the third column of Table V. While $csegs_{da}(i)$ is somewhat larger than $csegs_{nda}(i)$, it is still much lower than $csegs_{ae}(i)$.

C. Amount of Wasted Time

We would like to quantify the amount of time wasted during each stall. An upper bound on wasted time is one *rtt* per stall: the time an ACK takes to return to the server and its replacement segment to travel to the client. A more accurate estimate would consider that the ACK which triggers the start of the next period is generated by the first one or two segments of the current period. Following the ACK, therefore, the client spends time usefully receiving any other segments of the first period. We can see this in Fig. 1; in the first stall, the second segment is received after the first ACK has been sent. (The client here must implement the ACK-every-segment policy.)

We can quantify the amount of useful work accomplished during a stall, and from there the exact amount of wasted time:

$$usefulstalltime(i) = \frac{segs(i) - k}{bw}$$
 $wastedstalltime(i) = rtt - usefulstalltime(i)$

where k is either 1 (if every segment is acknowledged) or 2 (if delayed acknowledgments are used).

To determine the amount of wasted time for an entire transaction, we must know the number of stalls that occur over transaction. Let ss_segs be the number of segments sent while TCP slow-starts. A connection will slow-start until it either

runs out of data to send, reaches muws (and so is sending data continuously), or reaches ssthresh and, therefore, begins congestion avoidance. Thus,

$$ss_segs = min(muws, reply_{size}/mss, ssthresh).$$

The number of stalls across ss_segs , $stalls(ss_segs)$ is then the smallest n such that

$$ss_segs \leq csegs(i)$$
.

For a given ss_segs, stalls(ss_segs) can be obtained from the first column in Table V using the appropriate receiver's ACK algorithm. Finally, we can determine the slow-start delay for a transaction:

$$slow start delay_{TCP} = \sum_{i=1}^{stalls(ss_segs)} wasted stall time(i).$$

ACKNOWLEDGMENT

The authors would like to thank K. Jog for his early work on our HTTP benchmarking scripts. They would also like to thank T. Faber for his discussions about web performance analysis and B. C. Neuman, R. Van Meter, S. Augart, B. Tung, G. Kuenning, J. Bannister, J. Postel, and the anonymous referees for comments about the paper. Finally, the authors are grateful to A. Mankin, D. DeLucia, and B. C. Neuman for access to computer facilities for the cross-Internet measurements.

The software used in the validation of these measurements is available at (http://www.isi.edu/lsam/).

REFERENCES

- T. Berners-Lee, R. Cailliae, A. Luotonen, H. F. Nielsen, and A. Secret, "The World-Wide Web," Commun. ACM, vol. 37, pp. 76-82, Aug. 1994.
- [2] V. Paxson, "Empirically-derived analytic models of wide-area TCP connections," ACM/IEEE Trans. Networking, vol. 2, pp. 316-336, Aug. 1994.
- [3] T. Berners-Lee, R. Fielding, and H. Frystyk, "Hypertext transfer protocol—HTTP/1.0," RFC 1945, Internet request for comments, May 1995.
- [4] R. Fielding, J. Gettys, J. Mogul, H. Frystyk, and T. Berners-Lee, "Hypertext transfer protocol—HTTP/1.1," RFC 2068, Internet request for comments, Jan. 1997.
- [5] V. Jacobson, "Congestion avoidance and control," in Proc. SIG-COMM'88, Aug. 1988, pp. 314-329.
- [6] C. Cunha, A. Bestavros, and M. Crovella, "Characteristics of WWW client-based traces," Tech. Rep. 95-010, Boston Univ., Apr. 1995.
- [7] J. Touch, "Defining 'high speed' protocols: Five challenges and an example that survives the challenges," *IEEE J. Select. Areas Commun.*, vol. 13, pp. 828-835, June 1995.
- [8] M. F. Arlitt and C. L. Williamson, "Web server workload characterization: The search for invariants," in *Proc. ACM SIGMETRICS*, May 1996, pp. 126-137.
- [9] R. Braden, "Extending TCP for transactions—Concepts," RFC 1379, Internet request for comments, Nov. 1992.
- [10] V. N. Padmanabhan and J. C. Mogul, "Improving HTTP latency," in Proc. 2nd Int. World Wide Web Conf., Oct. 1994.
- [11] J. Touch, J. Heidemann, and K. Obraczka, "Analysis of HTTP performance," released as Web page http://www.isi.edu/lsam/publications-/http-perf/; currently submitted for publication, June 1996.
- [12] J. C. Mogul, "The case for persistent-connection HTTP," in Proc. SIGCOMM'95, Aug. 1995, pp. 299-313.
- [13] S. E. Spero, "Analysis of HTTP performance problems," http://sunsite.unc.edu/mdma-release/http-prob.html, 1995.
- [14] H. F. Nielsen, J. Gettys, A. Baird-Smith, E. Prud'hommeaux, H. W. Lie, and C. Lilley, "Network performance effects of HTTP/1.1, CSS1, and PNG," NOTE-pipelining-970207, available as Web page http://

- www.w3.org/pub/WWW/Protocols/HTTP/Performance/Pipeline.html, Feb. 7. 1997.
- [15] R. Braden, "T/TCP-TCP extensions for transactions functional specification," RFC 1644, Internet request for comments, July 1994.
- [16] W. R. Stevens, TCP/IP Illustrated, vol. 3. Reading, MA: Addison-Wesley, 1996.
- [17] B. C. Neuman, "The virtual system model: A scalable approach to organizing large systems," Ph.D. dissertation, Univ. Washington, Scattle, 1992.
- [18] D. DeLucia, "DirecPC performance," personal communication, Oct. 1996.
- [19] R. Braden, "Requirements for Internet hosts—Communication layers," RFC 1122, Internet request for comments, Oct. 1989.
- [20] J. Mogul and S. Deering, "Path MTU discovery," Internet request for comments, RFC 1191, Nov. 1990.
- [21] J. Heidemann, "Performance interactions between P-HTTP and TCP implementations," ACM Computer Commun. Rev., vol. 27, pp. 65-73, Apr. 1997.
- [22] D. D. Clark, "Window and acknowledgment strategy in TCP," RFC 813, Internet request for comments, July 1982.
- [23] J. Touch, "TCP control block interdependence," RFC 2140, Internet request for comments, Apr. 1997.
- [24] S. Shenker, L. Zhang, and D. D. Clark, "Some observations on the dynamics of a congestion control algorithm," ACM Computer Commun. Rev., vol. 20, pp. 30-39, Oct. 1990.



John Heidemann (M'90) received the B.S. degree from the University of Nebraska, Lincoln, and the M.S. and Ph.D. degrees from the University of California, Los Angeles (UCLA).

He is a Research Scientist at the Information Sciences Institute (ISI), University of Southern California, Marina del Rey, where he investigates network and web performance issues. He has also examined wide-area and replicated filing and file-system layering at ISI and UCLA.



Katia Obraczka received the B.S. and M.S. degrees in electrical and computer engineering from the Federal University of Rio de Janeiro, Brazil, and the M.S and Ph.D. degrees in computer science from the University of Southern California (USC), Los Angeles.

She currently is a member of the Global Operating Systems Technologies (GOST) group at USC's Information Sciences Institute, Marina del Rey, and is also a Research Assistant Professor at USC. Her research interests include multicast congestion

control, computer networks, distributed systems, Internet information systems, and operating systems.



Joe Touch (M'92) received the Ph.D. degree from the University of Pennsylvania, Philadelphia,

He is a Project Leader in the Computer Networks Division, Information Sciences Institute, University of Southern California (USC), Marina del Rey, coordinating the ATOMIC-2 and Large-Scale Active Middleware (LSAM) groups. His research focuses on high-speed protocols, multicast web caching, protocol performance, and network management. He is also a Research Assistant Professor in the USC Department of Computer Science.

Dr. Touch is a member of the program committees of IEEE Infocomm and IEEE Global Internet, and is chair of IEEE Glgabit Networks Workshop'98. He serves as Technical Activities Chair of the IEEE Technical Committee on Glgabit Networking and is on the editorial board of IEEE Network. He is a member of Sigma Xi.